

CALAVERAS TRANSIT PASSENGER SURVEY

Please help us improve Calaveras Transit by completing this survey. Circle, check or PRINT your answers.



1. In the past seven days, how many days have you ridden Calaveras Transit?

- 1 2 3 4 5
_0 This is my first time ever riding Calaveras Transit

2. Where did you begin this one-way trip?

- _1 Angels Camp _5 Jackson _9 San Andreas
_2 Arnold _6 Mokelumne Hill _10 Valley Springs
_3 Copperopolis _7 Murphys _11 West Point
_4 Columbia College _8 Rancho Calaveras
_12 Another town in Calaveras County _____
_13 Outside of Calaveras County _____

3. Where is your final destination for this one-way trip?

- _1 Angels Camp _5 Jackson _9 San Andreas
_2 Arnold _6 Mokelumne Hill _10 Valley Springs
_3 Copperopolis _7 Murphys _11 West Point
_4 Columbia College _8 Rancho Calaveras
_12 Another town in Calaveras County _____
_13 Outside of Calaveras County _____

4. Will you use transportation services other than Calaveras Transit to complete this one-way trip? _1 Yes _2 No

4A. IF YES - what other transit service will you use on this trip?

- _1 Tuolumne County Transit _3 Other _____
_2 Amador Transit

5. Did you board today in a wheelchair or bring a bicycle on the bus?

- _1 No _2 Wheelchair _3 Bicycle

6. What is the main purpose of this trip today?

- _1 Work _5 School/College
_2 Shopping _6 Medical Appointment
_3 Social Service Appointment _7 Recreation
_4 Other _____

7. How did you pay your fare for this trip?

- _1 Cash _3 All Day Pass
_2 Ticket _4 Monthly Pass _5 Student Monthly Pass

8. Do you qualify for discounted bus fare due to age (65+) or disability?

- _1 Yes _2 No

9. How do you get information about Calaveras Transit routes and schedules?

- _1 Website _6 Called on the phone
_2 Printed Passenger Guide _7 Bus Operator
_3 Display at Bus Stop _8 Family or friend
_4 School or College _9 Social Service Agency
_5 Other _____

10. Please check all of these that describe you:

- _1 I access the internet regularly _4 I have an email address
_2 I have a cell phone _5 I have a credit or debit card
_3 I have a smartphone with internet access

11: Please rate your experience with Calaveras Transit during the past 60 days.

RATE Calaveras Transit	☹ 1=Poor					5=Excellent ☺				
A. Courtesy & helpfulness of the bus drivers	1	2	3	4	5	1	2	3	4	5
B. How often your bus is on-time	1	2	3	4	5	1	2	3	4	5
C. Comfort of the vehicle	1	2	3	4	5	1	2	3	4	5
D. How frequently your bus runs	1	2	3	4	5	1	2	3	4	5
E. Ease of getting transit information	1	2	3	4	5	1	2	3	4	5
F. Convenience of connecting between Calaveras Transit routes?	1	2	3	4	5	1	2	3	4	5
G. Convenience of connecting with other transportation services	1	2	3	4	5	1	2	3	4	5
H. Cost of bus fares	1	2	3	4	5	1	2	3	4	5
I. Overall, how would you rate Calaveras Transit?	1	2	3	4	5	1	2	3	4	5

CALAVERAS TRANSIT PASSENGER SURVEY (continued)

Please tell us about yourself (strictly anonymous)

12. In what community do you live?

- | | | |
|---|---|--|
| <input type="checkbox"/> 1 Angels Camp | <input type="checkbox"/> 5 Jackson | <input type="checkbox"/> 9 San Andreas |
| <input type="checkbox"/> 2 Arnold | <input type="checkbox"/> 6 Mokelumne Hill | <input type="checkbox"/> 10 Valley Springs |
| <input type="checkbox"/> 3 Copperopolis | <input type="checkbox"/> 7 Murphys | <input type="checkbox"/> 11 West Point |
| <input type="checkbox"/> 4 Columbia College | <input type="checkbox"/> 8 Rancho Calaveras | |
| <input type="checkbox"/> 12 Other _____ | | |

13. Which best describes you?

- | | |
|---|---|
| <input type="checkbox"/> 1 Employed full time | <input type="checkbox"/> 3 Retired |
| <input type="checkbox"/> 2 Employed part time or seasonally | <input type="checkbox"/> 4 Not employed |

14. Are you a student?

- 1 Yes 2 No

15. If you are a student, where do you attend school or college?

- | | |
|--|--|
| <input type="checkbox"/> 1 Columbia College | <input type="checkbox"/> 4 Middle School |
| <input type="checkbox"/> 2 Bret Harte High School | <input type="checkbox"/> 5 Other _____ |
| <input type="checkbox"/> 3 San Andreas High School | |

16. How old are you? _____

17. What is your approximate annual household income?

- | | | |
|---|---|--|
| <input type="checkbox"/> 1 Less than \$10,000 | <input type="checkbox"/> 5 \$35,000 to \$44,99 | <input type="checkbox"/> 9 \$100,000 or more |
| <input type="checkbox"/> 2 \$10,000 to \$14,999 | <input type="checkbox"/> 6 \$45,000 to \$54,999 | |
| <input type="checkbox"/> 3 \$15,000 to \$24,999 | <input type="checkbox"/> 7 \$55,000 to \$74,999 | |
| <input type="checkbox"/> 4 \$25,000 to \$34,999 | <input type="checkbox"/> 8 \$75,000 to \$99,999 | |

18. Which do you consider yourself (check all that apply)

- | | |
|---|---|
| <input type="checkbox"/> 1 African-American/Black | <input type="checkbox"/> 5 Native American |
| <input type="checkbox"/> 2 Asian | <input type="checkbox"/> 6 Pacific Islander/Hawaiian Native |
| <input type="checkbox"/> 3 Caucasian/White | <input type="checkbox"/> 7 Other _____ |
| <input type="checkbox"/> 4 Hispanic or Latino | |

19. Do you have a valid driver's license?

- 1 Yes 2 No

20. Was a vehicle available for your use to make this trip?

- 1 Yes 2 No

21. If Calaveras Transit were able to expand services, **how important would each of the following improvements be to you personally?**

1 = not important to me

5 = very important to me

A. Operate bus service on Saturdays.

Not Important - 1 2 3 4 5 - Very Important

B. Provide buses with more seating capacity.

Not Important - 1 2 3 4 5 - Very Important

C. Provide service to Sutter Creek to connect with Amador Transit to Sacramento.

Not Important - 1 2 3 4 5 - Very Important

D. Provide intercity bus service to Stockton, including connection with Greyhound.

Not Important - 1 2 3 4 5 - Very Important

E. Provide local transit service within Angels Camp.

Not Important - 1 2 3 4 5 - Very Important

F. Provide local transit service within San Andreas.

Not Important - 1 2 3 4 5 - Very Important

G. Provide local transit service within Murphys.

Not Important - 1 2 3 4 5 - Very Important

H. Provide shelters at more bus stops.

Not Important - 1 2 3 4 5 - Very Important

I. Service to another Calaveras County community (specify) _____

Not Important - 1 2 3 4 5 - Very Important

J. Direct service to Sonora.

Not Important - 1 2 3 4 5 - Very Important

22. Which one improvement listed above would be most important to you?

A B C D E F G H I J

23. Is there another improvement to Calaveras Transit service that would be more important to you? If yes, please describe here (PRINT).

Please return the questionnaire to the surveyor before you get off the bus. THANK YOU!