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October 13, 2011. National RTAP is a program of the Federal Transit Administration dedicated to creating rural and Tribal transit solutions through technical assistance, partner collaboration and FREE training materials.

National RTAP is Soliciting Nominations for Review Board Members

National RTAP's work is guided by a Review Board composed of representatives of rural and Tribal transit operators and State transit agencies. We have several upcoming vacancies on the National RTAP Review Board. The term of office is for three years beginning in the spring of 2012. National RTAP is soliciting nominations for several state transit officials (5311 or RTAP managers are eligible to be nominated) and several rural or Tribal transit providers. Any group or individuals involved in rural transit are encouraged to nominate a representative to the board. An individual may nominate him/herself for consideration. To apply and for more information about the responsibilities of Review Board members and the selection process, [please click here](#).

FTA Information Sessions and US DOT Webinar Regarding Proposed Title VI and Environmental Justice Circulars

FTA is sponsoring a series of Information Sessions regarding FTA's proposed revisions to the Title VI Circular and proposed Environmental Justice Circular. The meetings will provide a forum for FTA staff to make oral presentations about the two proposed circulars and allow attendees an opportunity to ask clarifying questions. To read the proposed circulars and Federal Register notices, make comments, and find out more about the information sessions and the cities FTA will be visiting, [please click here](#).

There will be a webinar held October 20 at 1:00 p.m. Eastern to discuss the topic of environmental justice. [Please click here to register](#). To review the US DOT's environmental justice strategies, and to share your insights and experiences, [click here](#).

Successful Collaboration Between Aging and Transit: The Experience of Kent County, MI

This webinar, held Tuesday, November 15 at 2:00 p.m. Eastern is sponsored by the US Administration on Aging and the National Center on Senior Transportation, and will provide information on a successful collaboration between aging and transit that uses person-centered mobility management as a tool to assist older adults identify the right mobility option to meet their needs. Space is limited, so register early. [Click here for more information](#).

NADO Introduces Two New Reports

The National Association of Development Organizations (NADO) Research Foundation is pleased to announce the release of *CONNECTING THE DOTS, A Guide for Connecting with Your Department of Transportation*, a guidebook for creative problem solving and building stronger state and local partnerships. [Please click here for more information](#).

NADO has also released *Regional Approaches to Sustainable Development: Linking Economic, Transportation, and Environmental Infrastructure in Rural and Small Metropolitan America*. This report highlights the opportunities available to regional development organizations to undertake sustainable development initiatives using a systems-based approach. [Click here to read the report.](#)

NTI Hosts Small Systems Waiver Webinar and NTD Rural Reporting Webinars

The Small Systems Waiver Webinar covers which systems are eligible for this waiver, what requesting this waiver means for your system, and the pros and cons of doing so. It will be held October 17, 2011 at 2:00 p.m. eastern. [Please click here for more information.](#)

Register now for the National Transit Institute's Rural NTD Webinars, which covers all aspects of Rural National Transit Database reporting. The webinars will be held October 19, 2011 and November 3, 2011, both at 2:00 p.m. Eastern. [Click here for more information](#) on the Rural NTD webinar.

Save the Date for the National RTAP / FTA / NTTA Training and Technical Assistance Conference & Roadeo 2012!

The conference and roadeo will take place March 18-21, 2012 at the Radisson Fort McDowell Resort in Scottsdale, Arizona. The conference agenda will be coming soon and will be posted on www.nationalrtap.org. Visit the website or call 888-589-6821 for updates.

Order National RTAP's Customer Driven Service

Customer Driven Service is a training module that focuses on teaching transit staff that interact with customers the importance of customer service, as well as providing them with the tools and training they need to provide excellent customer service regardless of the situation or who the customer may be.

The free, newly revised module contains a Learner's Guide, a Self-paced eLearning Course Disc, an Instructor's Guide, a disc with videos and a trainer's PowerPoint presentation.

Email info@nationalrtap.org or call 888-589-6821 to order.

Product Spotlight: Introduction to Preventive Maintenance: An Investment that Pays Off

The *Introduction to Preventive Maintenance* module is designed to help develop the combination of teamwork and skills that an effective and mission-supporting preventive maintenance program demands, including: putting safe vehicles on the road, achieving the best performance at the least cost, and maximizing vehicle life. The module comes with a resource handbook and a video.

Email info@nationalrtap.org or call 888-589-6821 to order.

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