



November 10, 2011. National RTAP is a program of the Federal Transit Administration dedicated to creating rural and Tribal transit solutions through technical assistance, partner collaboration and FREE training materials.

The Deadline is Approaching for National RTAP Review Board Nominations

The deadline for National RTAP Review Board nominations is Monday, November 14, so you only have a few days left to apply. We have several upcoming vacancies on the Review Board. The term of office is for three years beginning in the spring of 2012. National RTAP is soliciting nominations for several state transit officials (5311 or RTAP managers are eligible to be nominated) and several rural or Tribal transit providers. Any group or individuals involved in rural transit are encouraged to nominate a representative to the board. An individual may nominate him/herself for consideration. To apply and for more information about the responsibilities of Review Board members and the selection process, please click here. Apply now!

U.S. DOT Announces Nearly \$35 Million for Veterans Transportation and Community Living Initiative Grants

Transportation Secretary Ray LaHood announced \$34.6 million for 55 projects in 32 states and Guam to enhance access to local, affordable transportation services for military families and spouses, and wounded warriors. Projects funded by the Veterans Transportation and Community Living Initiative will bridge the gap by enabling states and communities to build or expand so-called "one-click, one-call" centers that offer comprehensive information on local transportation options, and other community services, with just a single phone call or click of the mouse. Typically, such information is not available in one convenient place, and better local coordination will result in better services for veterans and nonveterans alike. For more information, please click here.

Successful Collaboration Between Aging and Transit: The Experience of Kent County, MI

This webinar, held Tuesday, November 15 at 2:00 p.m. Eastern is sponsored by the US Administration on Aging and the National Center on Senior Transportation, and will provide information on a successful collaboration between aging and transit that uses person-centered mobility management as a tool to assist older adults identify the right mobility option to meet their needs. Space is limited, so register early. Click here for more information.

Register Now for Strollers, Carts, and Other Large Items on Buses and Trains

Register now for the National Transit Institute's (NTI) webinar, Strollers, Carts, and Other Large Items on Buses and Trains, on Thursday, November 17 at 2:00 p.m. Eastern. This webinar will highlight practices implemented by transit agencies to manage the capacity on vehicles carrying customers with large items, including wheelchairs, Segways, scooters and other mobility aids, strollers, bicycles--even skis and dog carriers. To register and learn more about this webinar, <u>click here</u>.

ESPA is Accepting Applications for the 2012 Accessible Transportation Coalitions Initiative

Easter Seals Project ACTION (ESPA) will select ten communities through a competitive application process to participate in the Accessible Transportation Coalitions Initiative (ATCI). ATCI is a systems change model designed to improve accessible transportation options for people with disabilities. Selected communities will receive on-site facilitation and targeted technical assistance during a two-day event to learn the ATCI model and develop an accessible transportation plan. ESPA will continue to provide targeted technical assistance over the subsequent year while communities implement this plan. To determine if ATCI is right for your organization, click here.

Save the Date for the FTA / National RTAP / NTTA Creating Partnerships for Rural Transit Solutions Training/Technical Assistance Conference & Roadeo 2012!

The conference and roadeo will take place March 18-21, 2012 at the Radisson Fort McDowell Resort in Scottsdale, Arizona. The conference agenda will be coming soon and will be posted on www.nationalrtap.org. Visit the website or call 888-589-6821 for updates.

Did you Know? National RTAP's Web App, Website Builder, Can Build Your Transit Organization's Website--Free

National RTAP's website templates have all of the features you need to build and manage a great looking website--all designed via familiar web-based tools--with no programming or HTML knowledge needed. Create pages using text, images, links, and even add video to your site. Blogs, calendars, file downloads, photo galleries and more are easy to create and maintain. Click here to learn more and sign up for a free website.

Order National RTAP's Customer Driven Service

Customer Driven Service is a training module that focuses on teaching transit staff that interact with customers the importance of customer service, as well as providing them with the tools and training they need to provide excellent customer service regardless of the situation or who the customer may be. The free, newly revised module contains a Learner's Guide, a Self-paced eLearning Course Disc, an Instructor's Guide, a disc with videos and a trainer's PowerPoint presentation.

Email info@nationalrtap.org or call 888-589-6821 to order.

Product Spotlight: National RTAP's Risk Management for Rural Transit Systems

The Risk Management for Rural Transit Systems is a free module that will take managers through a system-wide approach to protecting the human and capital assets that are at the heart of their transit service. It offers a step-by-step process of risk management while helping to recognize areas of risk that are part of most rural transit operations. The module comes with a Training Guide, a Resource Handbook and a video. Email info@nationalrtap.org or call 888-589-6821 to order.

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