



June 11, 2010

eNEWS

National RTAP is Proud to Announce the Winners of the Annual RTAP Transit Training Video Awards

Lorna Adkins from Cherriots of Salem-Keizer Transit, and Lesa Pinker from Ride Connection were on hand at the CTAA EXPO to receive their awards. Cherriots “How to Ride!” and Ride Connection’s “Steady Driver Mobility Detective” will serve as guiding examples of excellent training developed by transit professionals in the field. [Click here for the announcement.](#)

Sign Up for National RTAP’s Free Webinar, “Exceptional Customer Service Across Generations”

Join National RTAP as we identify the defining characteristics of each generation and discuss practical tips for harnessing the power of today's multi-generational workforce and improving customer service orientation and performance. The webinar will be held Thursday, June 17 from 1:00 PM – 2:00 PM EST, preceding the NTI webinar "Guidebook for Rural Demand-Response Transportation: Measuring, Assessing, and Improving Performance," which takes place 2:00 PM – 3:00 PM EST. The National RTAP webinar will be recorded and posted on the www.nationalrtap.org website shortly afterwards, for those who may miss anything. [Click here to register.](#)

Photos Across Rural and Tribal America Photo Contest

National RTAP is now accepting submissions for the first annual “Photos Across Rural and Tribal America” photo contest. The photo should depict an aspect of rural transit in America. [Click here for more information, rules and awards.](#)

Become a Peer & Recruit a Peer

The National RTAP Peer-to-Peer Program is a free national network of transit professionals who work to promote the success of rural transit by linking knowledgeable professionals together to provide each other with problem-solving support. [Click here to get started!](#)

Make plans for the National Rural Public and Intercity Bus Transportation Conference

TRB is sponsoring the 19th National Rural Public and Intercity Bus Transportation Conference on October 24-27, 2010, in Burlington, Vermont. This conference is designed to address key rural public and intercity bus transportation themes. For more information, please visit www.buses.org/trbruralconference and www.trb.org

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