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## Thank You For Your National RTAP 2010 Review Board Nominations

The February 1<sup>st</sup> deadline has passed, and National RTAP has received many highly qualified review board nominations. Each candidate must undergo a thorough review. National RTAP will be announcing 2010's new board members shortly.

#### National RTAP Would Like Your Real Life Stories

Americans with Disabilities across our nation face many obstacles as they travel. As the National Rural Transit Assistance Program, we'd like to help demystify the preconceived notions about ADA accessibility for transit in rural areas. Our goal is to provide an informative document about what the public legally can expect when it comes to transportation in the areas of sensitivity, service area, operator training and trip planning as regulated by ADA, 504 and IDEA. But we need your help!

# Please send us your anecdotal stories and share your experiences!

Examples include situations where a rider or case worker has had a misunderstanding regarding a preferential service request, such as travel out of the service area, as opposed to an equitable service request; or transit personnel not understanding that by accommodating preferential service requests, they may obligate the agency to additional, financially unsustainable, service requests in the future. We are particularly interested in learning how any misunderstanding was resolved. Real life stories are one of our most effective teaching tools!

Please visit our website for more information and to submit your story.

# Introducing National RTAP's Improved Online Resource Library, R-TRAC

National RTAP's online library, <u>www.RTRAC.org</u>, is a comprehensive resource database and search engine that updates and grows constantly. Upload our entire library to your website, add resources to our library, search materials using keywords, subject and publisher, request and order materials online—and more!

# The Beverly Foundation's 2010 STAR Search and STAR Awards Process Begins Feb. 8.

The Beverly Foundation's annual STAR Search survey targets Supplemental Transportation Programs for seniors (STPs). The STAR Search survey began in 2000 and since that time has identified more than 1,200 STPs across America. Awards will be given to at least 10 organizations that provide transportation services to older adults. Visit the <a href="Meverly Foundation website">Beverly Foundation website</a> for more information.

website: www.nationalrtap.org / email: info@nationalrtap.org / toll-free: 888-589-6821