



# E-News

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## National RTAP Would Like Your Real Life Stories

Americans with Disabilities across our nation face many obstacles as they travel. As the National Rural Transit Assistance Program, we'd like to help demystify the preconceived notions about ADA accessibility for transit in rural areas. Our goal is to provide an informative document about what the public legally can expect when it comes to transportation in the areas of sensitivity, service area, operator training and trip planning as regulated by ADA, 504 and IDEA. But we need your help!

**Please send us your anecdotal stories and share your experiences!**

Examples include situations where a rider or case worker has had a misunderstanding regarding a preferential service request, such as travel out of the service area, as opposed to an equitable service request; or transit personnel not understanding that by accommodating preferential service requests, they may obligate the agency to additional, financially unsustainable, service requests in the future. We are particularly interested in learning how any misunderstanding was resolved. Real life stories are one of our most effective teaching tools!

Please visit [our website](#) for more information and to [submit your story](#).

## Showcase Your Transit Agency on the National RTAP Website

The deadline for submitting entries to the National RTAP Training Video Awards and Film Festival is Friday, February 26. National RTAP is accepting submissions of training videos on any subject related to training rural transit professionals as well as videos that inform the public of transit services. [Learn more at our website](#).

## The Beverly Foundation's 2010 STAR Search and STAR Awards Process Ends Feb. 26

The Beverly Foundation's annual STAR Search survey targets Supplemental Transportation Programs for seniors (STPs). The STAR Search survey began in 2000 and since that time has identified more than 1,200 STPs across America. Awards will be given to at least 10 organizations that provide transportation services to older adults. Visit the [Beverly Foundation website](#) for more information.

## 3 Trainings, 2 Days, 1 Site

CTAA and NTI are offering three concurrent training courses—Transportation Solutions, Coordinated Mobility, and CSSM: Certified Safety and Security Manager—in Providence, Rhode Island, March 17-18. [Click here to learn more](#).

## Interested in National RTAP's Newest Technology? Beta Test For Us!

National RTAP is developing brand new communication and web tools, and we need people to help us test these great new tools out. If you are interested, please reply to [info@nationalrtap.org](mailto:info@nationalrtap.org) to let us now you'd like to help National RTAP test rural transit's newest online communication technology.

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