

National RTAP



Rural Transit Assistance Program

eNews

August 4, 2011. National RTAP is a program of the Federal Transit Administration dedicated to creating rural and Tribal transit solutions through technical assistance, partner collaboration and FREE training materials.

Check Out National RTAP in the Cloud

National RTAP has developed several free web apps that you can plug into your existing website, or help you to build a brand new one! Website Builder is a complete content management system that will help you build and manage a website. ProcurementPro is designed to give transit organizations the appropriate federal clauses and certifications regarding federal procurement requirements and processes. We will be announcing several new National RTAP in the Cloud web apps this summer. Please [see our website](#) for more information

Ray LaHood Announces \$30 Million for Veterans Transportation and Community Living Initiative

The Veterans Transportation and Community Living Initiative will award competitive capital assistance grants to local transportation providers and other groups around the country so they may better coordinate and deliver important information through "one-call" or "one click" centers. Please [click here for more information](#).

APTA Annual Meeting Early Registration Discount Ends August 5

The early registration discount for APTA's Annual Meeting ends Friday, August 5. Registration for the Annual Meeting includes admission to APTA's EXPO, the world's largest and most prestigious showcase for the public transportation industry, featuring 750 exhibiting manufacturers and suppliers--including National RTAP! [Click here to register](#).

ESPA Presents Webinar on Customer Service Monitoring and Feedback for Fixed-Route and Paratransit Services

Project ACTION will conduct a webinar August 10 at 2:00 p.m. Eastern on how transportation providers can work with a disabilities advisory board to develop a feedback survey for transit customers with disabilities. The session will provide a broad overview of the customer service monitoring process and how it can be used to improve transportation operations and customer services. [Click here to register](#) by August 5.

Sustainable Communities Funding Opportunities

The Partnership for Sustainable Communities has put together a comprehensive list of funding opportunities to be made available this summer and fall. All announcements will be posted online at <http://www.sustainablecommunities.gov>. Included in the list are DOT TIGER grants, HUD Communities Regional Planning Grants and plenty more.

Save the Date--National RTAP / FTA / NTTA Training and Technical Assistance Conference & Rodeo 2012!

The conference and rodeo will take place March 18-21, 2012 at the Radisson Fort McDowell Resort in Scottsdale, Arizona. The conference agenda will be coming soon and will be posted on

www.nationalrtap.org. Visit the website or call 888-589-6821 for updates.

Order National RTAP's Customer Driven Service

Customer Driven Service is a training module that focuses on teaching transit staff that interact with customers the importance of customer service, as well as providing them with the tools and training they need to provide excellent customer service regardless of the situation or who the customer may be.

The free, newly revised module contains a Learner's Guide, a Self-paced eLearning Course Disc, an Instructor's Guide, a disc with videos and a trainer's PowerPoint presentation.

Email info@nationalrtap.org or call 888-589-6821 to order.

Order National RTAP's Emergency Procedures for Rural Transit Drivers Training Module

The *Emergency Procedures* module offers the most current training on preparedness for hazards and threats that transit operators may encounter. The free module contains a Learner's Guide, a Self-paced eLearning Course Disc, an Instructor's Guide, a disc with videos and a trainer's PowerPoint presentation. Email info@nationalrtap.org or call 888-589-6821 to order.

Quick Links...

- [Our Website](#)
- [Search Resource Library](#)
- [Contact Us](#)

Contact Information

phone: 888-589-6821
email: info@NationalRTAP.org

[Join Our Mailing List!](#)

[Forward email](#)



Try it FREE today.

This email was sent to akemp@nationalrtap.org by info@nationalrtap.org | [Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).
National RTAP | 5 Wheeling Avenue, Unit B | Woburn | MA | 01801